

WATER AUTHORITY OF GREAT NECK NORTH
AUTHORITY MISSION STATEMENT AND PERFORMANCE MEASURES

As Readopted: February 3, 2025

Name of Public Authority: Water Authority of Great Neck North

Public Authority's Mission Statement:

The mission of the Water Authority of Great Neck North is to provide to its customers a quality of potable water that meets or exceeds all federal, state, and local standards; properly manage its use of the groundwater within its supply area; provide protection of important watershed areas; and provide a water supply system that meets the present and reasonably foreseeable needs of the Authority District.

Date Adopted: July 16, 2012

Performance Measures:

1. Goals:

- a. Has the Authority throughout the year provided the necessary quantity of water to meet the maximum day demand plus fire flow requirements of the Authority District?
- b. Has the Authority throughout the year provided the quality of water that meets or exceeds all federal, state, and local standards?
- c. Has the Authority throughout the year provided the quality of water that, to the extent fiscally prudent, eliminates all contaminants to a non-detect level?
- d. Has the Authority continued to foster conservation of water within the district by:
 - i. Mandatory 3-day per week lawn sprinkling and other reasonable watering restrictions,
 - ii. Leak detection, and
 - iii. Education?
- e. Has the Authority properly prepared long-term capital budgets to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- f. Has the Authority, in conjunction with the advice of its consulting engineers, continued constructing, replacing, and/or maintaining such of the Authority's water facilities as may be reasonable and/or necessary to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- g. During the year, have any of the Authority wells tested for a higher salt content than for any similar period in the past three years?
- h. Has the Authority, in conjunction with the municipalities within the Authority District, acted, when relevant, to attempt to prevent contamination to the aquifers serving the Authority District?
- i. Has the Authority taken action to educate the public about the dangers of contamination to the aquifers serving the Authority District and what the public may do to prevent such contamination?

- j. Has the Authority reviewed its rate structure to assure that the requirements of its bond resolutions may be met and its purposes and goals may be fulfilled, without unduly burdening its customers?
- k. Have representatives of the Authority attended conferences and meetings to serve as a model and as a leader in fostering cooperation with other water suppliers to better manage, conserve and protect the groundwaters within and outside its supply area?

2. The stakeholders of the Authority and their reasonable expectations:

a. The residents and ratepayers of the District.

- i. Has the Authority throughout the year provided a sufficient quantity of potable water to meet the maximum day demand plus fire flow requirements of the Authority District?
- ii. Has the Authority throughout the year maintained the water facilities of the Authority?
- iii. Has the Authority properly prepared long-term capital budgets to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- iv. Has the Authority, in conjunction with the advice of its consulting engineers, continued constructing, replacing, and/or maintaining such of the Authority's water facilities as may be reasonable and/or necessary to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- v. Does the Authority have a rate structure that will provide sufficient funds to ensure that the Authority can meet all of its legal obligations and goals?
- vi. Has the Authority posted its Whistleblowing policy on its website?

b. The persons that use the services provided by the Authority.

- i. Has the Authority throughout the year provided a sufficient quantity of potable water to meet the maximum day demand plus fire flow requirements of the Authority District?
- ii. Has the Authority throughout the year provided the quality of potable water set forth in the goals of the Authority?
- iii. Are the Authority's rates reasonable, based upon the requirements of the Authority to meet all of its legal obligations and goals?
- iv. Has the Authority properly prepared by long-term budgeting for future construction to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- v. Has the Authority, in conjunction with the advice of its consulting engineers, continued constructing, replacing, and/or maintaining such of the Authority's water facilities as may be reasonable and/or necessary to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?

c. The employees of the authority.

- i. Has the Authority made public to its directors, managers, employees, and appropriate others its policy of nondiscrimination, its policy to reduce workplace violence, and its whistleblower policy?
- ii. Has the Authority posted its policy of nondiscrimination, its policy to reduce workplace violence, and its whistleblower policy on the Authority website?

- iii. Is any member of senior management or the Board aware of any alleged violations of the Authority's nondiscrimination, workplace violence, or whistleblower policies?
- iv. Have the Authority's nondiscrimination, workplace violence, and whistleblower policies been reviewed by senior management and the Board to determine if they should be updated to address new issues, new facts, and/or new law?

d. The bondholders of Authority bonds, who have the reasonable expectations that:

- i. Are the rates of the Authority sufficient to ensure that the Authority can meet all of its legal obligations to its bondholders?
- ii. Has the Authority properly prepared by long-term budgeting for future construction to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- iii. Has the Authority, in conjunction with the advice of its consulting engineers, continued constructing, replacing, and/or maintaining such of the Authority's water facilities as may be reasonable and/or necessary to assure that the Authority may continue to meet the maximum day demand plus fire flow requirements of the Authority District?
- iv. Does the Authority maintain the requisite insurance to meet all of its legal obligations to its bondholders?